

PRESS RELEASE

FOR IMMEDIATE RELEASE

POTENTIAL BREACH OF PROTECTED HEALTH INFORMATION

Bizmatics, Inc. is a company that owns and operates an electronic health record system and practice management software called Prognosis. Family Medicine of Weston, like many medical practices in the State of Florida and across the United States, uses Prognosis to maintain patient records. Bizmatics recently informed us that a malicious hacker attacked Bizmatics' data servers. The breach resulted in unauthorized access to Bizmatics customers' records across the United States, including some records belonging to our patients. These records may include patient names, addresses, social security numbers, health insurance numbers, diagnoses, and treatments.

Bizmatics, Inc. became aware of the incident in late 2015 and began an investigation with the help of law enforcement and CrowdStrike, a leading cyber, forensics firm. They conducted this investigation to determine the extent of the breach; however, Bizmatics, law enforcement, and CrowdStrike were unable to pinpoint the precise date on which the attack began. Bizmatics believes the incident may have occurred in early 2015. Since that time and during their investigation into the breach, Bizmatics has never informed Family Medicine of Weston as to which patients were affected. According to a Bizmatics representative, CrowdStrike could not find a sufficient log of evidence to determine all of the information accessed or viewed by the hackers. Despite our repeated requests for more information, Bizmatics is allegedly unable to determine what patient information was accessed or identify our specific patients that may have been victim to their breach.

Family Medicine of Weston is committed to providing quality care to our patients, including protecting your personal information. We questioned Bizmatics about the steps taken to ensure a similar event does not occur in the future. Bizmatics stated it has gone through extensive upgrades in its entire system, firewall, malware solutions, and cloud solutions.

While we are not certain what, if any, of your information may have been accessed, we are required by federal law to notify you of Bizmatics' breach of private information. Unfortunately, no one can guarantee your information, if accessed, will not be used inappropriately. As such, you should consider taking precautions, such as (1) monitoring your bank accounts and credit card activity, (2) monitoring your credit reports for unknown transactions, (3) locking your social security number through the credit bureaus, (4) placing a fraud alert on the credit bureaus, and/or (5) creating an Identity Theft Report by filing a complaint with the Federal Trade Commission and your local police department. There are various websites that can assist you as well, including but not limited to <http://www.consumer.ftc.gov/features/feature-0014-identity-theft> and <https://www.privacyrights.org/how-to-deal-security-breach>.

As detailed above, we remain committed to providing quality of care and service to all of our patients, including protecting your personal information. Family Medicine of Weston made every effort to send a letter regarding this breach to all of its patients. If you did not receive a letter and believe you should have, please contact us to provide your current information or call us during our regular business hours to update your contact information.

If you have any questions or concerns, please contact 888 293 9859.